## **OneCall Service Center**

**Benefit Plans** Post Office Box 2115 104 Union Valley Road, MS-8258 Oak Ridge, TN 37831-2115 574 -1500 Local Toll-free 1-877-861-2255



## IMPORTANT INFORMATION ABOUT THE MEDICARE PART D PRESCRIPTION DRUG PROGRAM

Beginning November 15, 2005, all individuals enrolled in Medicare Part A or Medicare Part A and Part B, will be eligible to participate in a new Medicare prescription drug benefit called Medicare Part D. This will be the first time Medicare prescription drug benefits have been offered to the Medicare eligible population. The Medicare Part D benefit is available as a result of a new law, the Medicare Prescription Drug, Improvement and Modernization Act of 2003.

This notice is to inform you that the Company will continue to offer the current Major Medical Medicare Supplement Plan, which includes comprehensive prescription drug coverage for retirees and spouses over age 65. In addition, prescription drug coverage provided through the CIGNA medical plan options will continue for retirees and spouses under age 65 and long-term disabilities who are enrolled in Medicare. And, you may continue your current level of participation in these plans if you do not elect the Medicare Part D prescription drug coverage.

You must compare your choices – the Company Plan or Medicare Part D – and decide which option is right for you. In an effort to help you sort through the new Medicare Part D information and understand its benefits, Towers Perrin Benefit Consultants will be conducting meetings at the Oak Ridge Mall from September 13 through September 16, 2005.

Due to anticipated interest in this topic, you will need to call the OneCall Service Center at 574-1500 or 1-877-861-2255 to register your attendance at one of these meetings. Customer service representatives will be available Monday through Friday from 8:00 a.m. to 4:00 p.m. to take your call. When you reach the initial telephone prompt, select Option 3 to go directly to a customer service representative who can schedule you for a meeting. We anticipate a large volume of calls during this sign-up period and will make every effort to answer your call promptly. If, however, you are unable to reach a customer service representative immediately, you may leave a message with your name and phone number. Your call will be returned as quickly as possible. Please be assured there is an adequate number of meetings and sufficient space to ensure that all who wish to attend may do so.

OneCall Customer Service Representatives do not have in-depth knowledge of Medicare or Medicare Part D and cannot respond to your individual questions about your specific situation. Therefore, you should bring any questions you may have to the meeting. If you have a question that is not answered during the consultant's presentation, there will be an opportunity to ask questions afterward.

The open enrollment period for Medicare Part D begins November 15, 2005 and continues through May 15, 2006. During this period, we will continue to provide you with information that may assist you in understanding Medicare Part D and the choice you have to make. We will conduct additional meetings, provide information on our web site, and mail timely communications to your home. We will also develop a list of Frequently Asked Questions from the meetings. They will be posted on our web site or be available for mailing soon after the last meeting session.

Remember, you must call OneCall by September 6, 2005 to make a reservation to attend a meeting. If you are unable to attend, one of the sessions will be videotaped and available for viewing by the end of September 2005. You may access it at <a href="http://www.y12.doe.gov/">http://www.y12.doe.gov/</a> and selecting Jobs > Benefits > Employees & Retirees. If you do not have computer access, hardcopies of the presentation may be requested by calling OneCall.

August 23, 2005